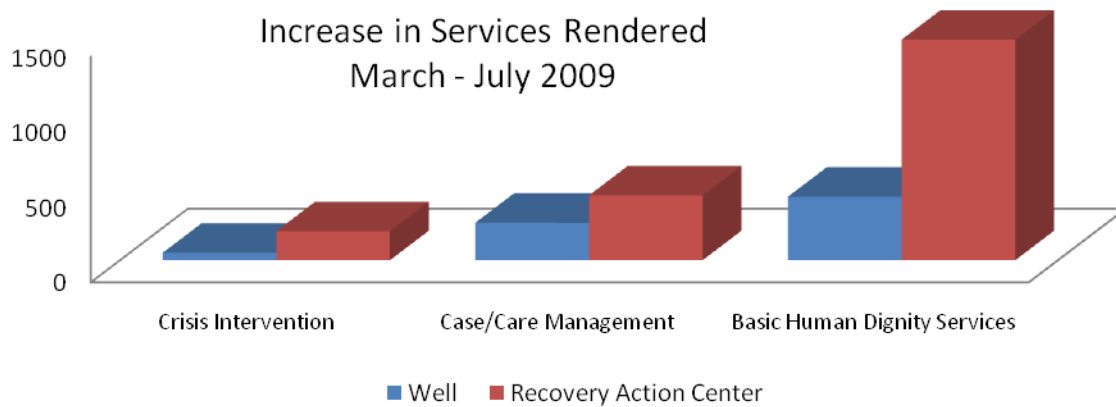




## SERVICE OUTCOMES AND FINANCIAL ANNUAL REPORT

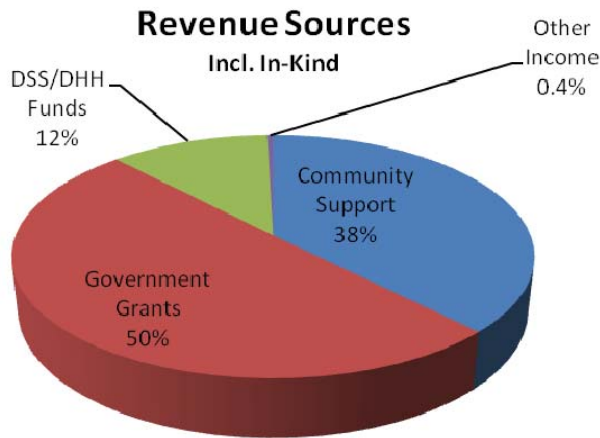
At the close of our fiscal year, we release our annual report which shows that from July 1, 2008 to June 31, 2009 we assisted more than 2,300 families throughout the Acadiana region by helping them on their path to self-sufficiency. All Outreach Center services are recorded and measured via Louisiana’s HMIS data management system to ensure accuracy and eliminate duplication of services.

With the closing of the Well day shelter in January, we took a proactive step to better address root causes of poverty and launched the Recovery Action Center. The center provides a single entry point for low income households to access comprehensive case management services, community assistance resources, and basic human dignity services. Since opening in March the Recovery Action Center has helped 1966 adults and 123 children access providing long-term solutions.

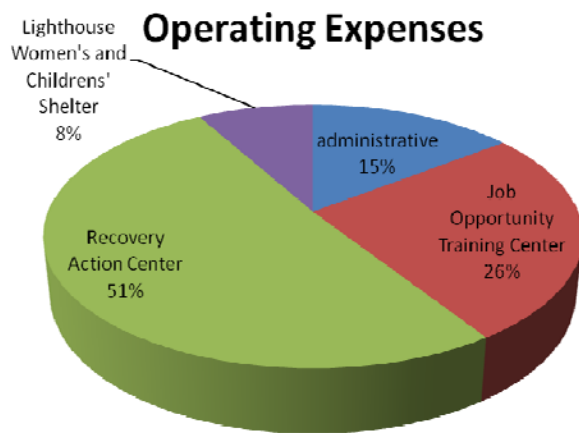


During the last quarter of the fiscal year the Job Opportunity and Training Center, a 9 month substance abuse recovery program, assisted 157 individuals which represented an 11% increase from the last fiscal year. This program combats substance abuse by providing a holistic approach to recovery with the goal of participants leaving sober, housed, and gainfully employed.

The Lighthouse Woman and Children’s Shelter helped 208 women and 56 children with transitional shelter and care management to assist them in repairing lives shattered by violence and abuse.



As highlighted by the economic decline, transitioning from a traditional non-profit model, dependent upon community donations or local government support, is critical for our sustainability. Anticipating this, over the past five years we have diversified revenue sources by leveraging local contributions to secure more federal grants and increasing program revenues through funds generated from substance abuse and mental health treatment services. Last year alone, we received nearly \$1.3 million in non-community support from various sources. This revenue-stream diversification strategy is part of a multi-year transition to a 'social enterprise' using business principles and practices to generate social impact.



For the second consecutive year, the Outreach Center received the coveted 4 star rating for Fiscal Management by Charity Navigator [www.charitynavigator.org](http://www.charitynavigator.org). This designation is given (to only 18% of nonprofits in America) for executing their mission in a fiscally responsible way, exceeding industry standards, and outperforming other charities. Charity

Navigator calculated that the Outreach Center spends only \$.08 to raise one dollar for its mission and classified it as "excellent" for both efficiency and capacity.

To view our audited financial statements click on 2008 Audit Report or 2007 Tax Return located on the News page at [www.theoutreachctr.org](http://www.theoutreachctr.org). For more information contact Amanda Toups at (337) 237-7618.

*The Outreach Center's mission is to restore the lives of our poverty stricken neighbors by providing critical recovery services – access to housing, meaningful employment and addiction treatment - through faith-based programs easily accessible to our clients.*